

WELLNESS AND ACTIVITY CENTRE COVIDSAFE PROTOCOLS

Keeping our clients and staff safe has been integratedliving Australia's number one priority throughout the COVID-19 pandemic.

As a client, you can be assured that integratedliving have robust and tested systems and processes in place to manage the pandemic and help us to respond quickly, to enact measures designed to keep both you and our staff members safe.



Please sign in on arrival using our Guest Track system and complete the COVID-19 screening questions. The screening questions will allow us to check you're in good health and have not attended any COVID-19 case locations. You will be asked to leave the centre if you answer yes to any of the screening questions. You are also required to sign out on departure.



Maintain social distancing of **1.5 metres** with staff and fellow clients.



At our Wellness Centres, wipe down each piece of equipment with alcohol wipes when you have finished using it. The wipes will be located next to each machine.



Use the provided hand sanitiser when you arrive and regularly throughout your visit. Also practice good hygiene and regular hand washing.



Please do not attend our centres if you are feeling unwell or experiencing any symptoms of COVID-19.



integratedliving monitors COVID-19 risk regions closely and follows Department of Health advice in each state and territory. We have a dedicated COVID-19 response management team, ensuring alerts and any Department of Health requirements are implemented and followed by all our staff. The COVID-19 Response Core Team monitor for cases of community transmission around the country and when outbreaks occur decide on actions to be taken, including the alert level required. The following is a guide as to how our internal alert levels affect our Wellness and Activity Centres.

Green Alert	COVID normal – no outbreaks or declared hotspots by government health authorities; no community transmission within integratedliving service areas. Our centres will remain open with standard infection prevention control measures in place.
Amber Alert	Potential area of concern or a localised outbreak within an integratedliving service area or a state/territory. Our centres may have reduced capacity, we will have increased hygiene measures in place, staff will wear masks, some in-centre programs or activities may be postponed or unavailable.
Red Alert	Widespread community transmission and outbreaks occurring in an integratedliving service area or one or more states/territories. Our centres will be closed.

We strongly encourage all staff and clients attending our centres to be fully vaccinated against COVID-19.