

Dear Valued Supplier,

This is a friendly reminder to please return the Support at Home rate template by 13 October 2025.

As part of the Government's Support at Home reforms commencing 1 November 2025, rates need to reflect the new all-inclusive pricing model.

We kindly ask that updated rates are returned to compliance@integratedliving.org.au by 13 October 2025. This will allow us to update your information ahead of the 1 November transition and will avoid any interruptions to invoice processing or payments from November onwards.

From 1 November, all services delivered must use the all-inclusive Support at Home rates. Separate charges for travel or other items cannot be accepted for services provided on or after this date.

Our friendly team are here to help with questions. If you need support with the template, please reply to this email.

Thank you for continuing to choose to partner with us.

Warm regards,
Branka Ivanovic