



### Staying Connected

integratedliving's Staying Connected Service offers support for older people (care recipients) and carers through counselling/support, information and advocacy to understand and manage situations, behaviours, and relationships associated with their need for care and support, through technological solutions.

This service has been made possible through funding provided by the Australian Government under the Commonwealth HACC Program.

### Am I eligible to receive this service?

Ask yourself these questions:

- Are you 65 years or older, or 50 years or older and identify as an Aboriginal and/or Torres Strait Islander person?
- Are you still living at home?
- Do you think that if you don't get some basic help at home, you might have to go into an aged care home before you're ready?

If you answer 'yes' to these questions, then you may be eligible.

### How do I access the service?

Service User Referral is through TasCarepoint on 1300 769 699 or contact Intake on 1300 782 896 who will talk to you and assess your eligibility for a referral to this service.

### Do I need a referral?

Under HACC, you and your carer don't have to worry about having a comprehensive assessment to work out whether you need services. Instead contact TasCarepoint on 1300 769 699 who will talk to you – and maybe your carer, and assess your eligibility for a referral to this service.

### What types of support can be provided?

integratedliving's Staying Connected Service will use iPad technology to assist you to:

- make friends
- connect with circles of support
- access information on your health and wellbeing
- access other services
- link with your community and social activities
- develop your skills to utilise technology to support your independence, social participation and quality of life

### What are the costs?

The Australian Government funds HACC service providers so that they can deliver affordable services to you. There is usually a small fee for each service and the amount depends on your income and the type and number of services you want. What you or your carer pay will be discussed and agreed upon between you and integratedliving before you receive the relevant services.

### Can I have an advocate?

Yes, you may have an advocate support you at any interviews or interaction with integratedliving. An advocate can be a family member, a friend, or an independent advocate from Advocacy Tasmania (who offer a free service). For more information regarding advocacy contact Advocacy Tasmania (free call all regions) on 1800 005 131.

For further information you may contact integratedliving on 1300 782 896.